

No.LA419-003 11 October 2005

Subject/Concern: Discovery 3/LR3 - Accessory Phone System Fault		
Models:		
Discovery 3 / LR3		

Markets: All

**Section:** 419-08

## Summary:

A customer may report a concern that when the ignition is switched on or off, the navigation system voice announces 'sorry' or 'command not recognized'.

Cause: This is a component software error from the phone system manufacturer.

Action: On a customer complaint basis only regarding the above, refer to the Service

Procedure detailed in this bulletin to renew the telephone module.

Parts Required:		
Description	Part Number	Quantity
Accessory phone module	XVD500021	1

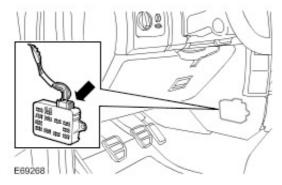
Labour Time:		
Operation Description	Operation No.	Time
Renew phone module	86.53.89/31	0.10 hours

Repair/Claim Coding:		
Causal Part:	XVD500020	
ACES Condition	42	
Code:	42	
Defect Code:		

## **Service Instruction**

The renewal of this module may also remedy the following faults:

- 1. It will stop the present call being terminated when another call attempts to connect (call waiting).
- 2. When a call is ended the phone will not stay muted (currently requiring an ignition cycle to rectify the problem).
- 3. The red button will now cancel an unanswered call.
- 1. Release the cellular telephone module from the Velcro® retaining strips.



- Remove the cellular telephone module from behind the floor console. Refer to illustration in step 1.
- 3 . Disconnect the cellular telephone module electrical connector. Refer to illustration in step 1.
- 4 . Remove the cellular telephone module.
- 5. Attach Velcro® strips to the new cellular telephone module.
- 6. Position the cellular telephone module from behind the floor console.
- 7. Attach the cellular telephone module to the Velcro® retaining strips.

©2005 LandRover