



LTB00302V2

TECHNICAL BULLETIN

16 AUG 2013

© Jaguar Land Rover Limited

All rights reserved.

INFORMATION

This reissue replaces all previous versions. Please destroy all previous versions.

This bulletin supersedes TSB LTB00302/2010 dated 26 JUL 2010, which should either be destroyed or clearly marked to show it is no longer valid (e.g. with a line across the page). Only refer to the electronic version of this Technical Bulletin in TOPIx.

Changes are highlighted in blue

SECTION:

413-00

SUBJECT/CONCERN:

Non Start, Steering Column Locked Message Displayed in Instrument Cluster - 10MY

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:
Discovery 4 / LR4 (LA)	2010	AA528400-AA539400
Range Rover Sport (LS)	2010	AA235080-AA248600

MARKETS:

All

CONDITION SUMMARY:

SITUATION:

Non start, steering column locked message displayed in the instrument cluster. **This version has been issued for a change to the Causal Part Number.**

CAUSE:

Internal fault in the instrument cluster. **Suggested Customer Concern Code - G32.**

ACTION:

Should a customer express concern, follow the Service Instruction outlined below.

WARRANTY:

NOTES:

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to JLR claims submission system to obtain the latest repair time.
- The JLR Claims Submission System requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME	CONDITION CODE	CAUSAL PART
Install a new Instrument cluster	88.20.01.99	0.9 hours	42	LR027892
Reconfigure new Instrument cluster	88.90.03	0.2 hours		

NOTE:

The JLR Claims Submission System requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

SERVICE INSTRUCTION:

-
- 1 Install a new Instrument cluster (see TOPIx Workshop Manual, section 413-01).
-

- 2

CAUTIONS:

- SDD must be loaded with SDD DVD134-P12 and Calibration File 144 loaded or later.
- Do not use any separate surge protection devices with this power supply.

Connect the Land Rover approved battery conditioner/power supply.

-
- 3 Connect SDD to the vehicle and begin a new diagnostic session, by reading the VIN for the current vehicle and initiating the data collect sequence.
-

- 4 Select the Diagnosis Session Type.
-

- 5 Select the Symptoms tab and enter any of the following Symptom(s).

- 1 Powertrain / Engine system / starting system / will not start / will not crank or
 - 2 Electrical / Instruments / Information and message centre / message display area / Body or
 - 3 Body / Steering column / steering column lock / steering column will not unlock.
-

- 6 Select the Recommendations Tab.
-

- 7 Run the Configure new modules - Instrument cluster control module application, follow all on screen instructions.
-

- 8 When all tasks are complete, exit the current session by selecting the Session tab and then selecting the Close Session option.
-

- 9 Disconnect SDD and the battery conditioner/power supply.
-