

01282772125

Office Use Only P21880 -58202 610 R17353

SMW PLAN 8

Warranty Wise Repairer's Assessment

Date 16/03/2011 Plan Number 543544

VEHICLE DETAILS

Planholder TOMLIN
Make LANDROVER
Model DISCOVERY
Reg No A15DPT

FAO
Name & Address of Repairer SHIELDS LANDROVER
1000 KENNISHEAD ROAD
GLASGOW G53 7RA
Tel 0141 876 1001
Fax 0141 876 1188

DETAILS OF REPAIR REQUEST

Vat Reg No 624 1766 45

Current Mileage 81579
Vin / Chassis No SAKLAAA175A318300 Fuel Type DIESEL
Date of Breakdown 16/03/2011 Country of Origin UK

Name of Faulty Part LR005961 - KIT FUEL INJECTION x6 = 1543.80
Part Numbers and Individual Prices LR331261 - INJECTOR PIPES x6 = 288.72
LR019113 - O RING x6 = 3.90
LR386505 - TUBE INJECTION x1 = 52.88

Description of Repair MISFIRE, check fault codes, checked DATA log No4 & No6, showing faulty. strip down and check wiring to all injectors, carry out leak off test, disconnect feed to injectors No4 & No6 misfire worse. Remove & inspect and carry out compression test - 6 INJECTORS FAULTY

Please State Reason for Part Failure & Provide any Diagnostic Printouts

Reason for Part Failure 2 INJECTORS NOT SPRAYING.
2 INJECTORS LEAKING UP PAST SEAL
2 INJECTORS SLIGHT LEAK UP PAST SEAL

Estimated Cost of Repair (ex Vat) Parts £ 1289.30 Labour £ 935.00 Hours 11.00 Totals £ 2224.30
Inc Recovery & Car Hire Recovery £ - Car Hire £ -

Repairer Sign: [Signature] NB: Estimated costs may differ from the final Authorised Amount
Name: CAROLINE DAWNIE Date: 16.03.11

After completing this assessment form (fully) please fax/post to: Warranty Wise (Repairs Department), Ribble Court, 1 Mead Way, Padiham, Lancashire. Tel: 0845 293 2570. Fax: 0128 277 2125

Please take your instructions from the vehicle owner regarding authorisation for the stripdown and to confirm the payment of your invoice. Do not complete any repairs until Warrantywise have decided whether (or not) an Independent Inspection is required and issued authorisation.

Fraud is a serious crime and anyone attempting to make a fraudulent request will be prosecuted.

This request for repair is made by the vehicle owner, subject to Warrantywise plan limits, exclusions and terms and conditions. The completion of this form does not guarantee authorisation or any payment from Warrantywise. However, failure to complete and sign this form will result in any decision being delayed.

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Warrantywise

www.warrantywise.co.uk
info@warrantywise.co.uk

Warrantywise
Ribble Court
1 Mead Way
Padiham, Burnley
Lancashire BB12 7NG

Mr Tomlin
22 Drummond Way
Newton Mearns
GLASGOW
G77 6XW

Date 18/03/2011

Reference Number 543544

Repair Authority Number NOT

Vehicle Reg No A15DPT

Office
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Dear Mr Tomlin

RE: Your Recent Warranty Request for Repairs.

I regret to advise you that after careful consideration of your request, I am unable to accept and authorise your request for payment towards the cost of repairing or replacing the required parts of your vehicle.

The reason we have declined your request for repairs on this occasion is because your repairer has confirmed that 2 fuel injectors are leaking past the seal and 2 fuel injectors have a slight leak and 2 fuel injectors have failed. However, the provided diagnostic print out only confirms 2 injectors are showing lower efficiency. These would not be considered to be suffering from any failure as defined, but would suggest they are suffering from normal in service wear and deterioration. This plan does not include parts which have not suffered a failure (as defined) and worn out parts. Please refer to the plan document for full terms and conditions

Your Warrantywise Plan, like all plans of this type contains certain conditions and exclusions. I should explain that warranties do not cover every eventuality that may befall the customer, as to do so would make the cost of the cover prohibitively expensive. The level of cover provided is reflected in the charges you have paid and detailed in the warranty documentation you have received.

If for any reason you wish to dispute the decision made, please write with full supporting documentation to the address above.

Yours sincerely

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Warrantywise Repairs Department

SALES

t: 0800 169 7880
f: 01282 778 368
e: info@warrantywise.co.uk

REPAIRS

t: 0845 293 2570
f: 01282 772 125
e: repairs@warrantywise.co.uk

wise about warranties