



TECHNICAL BULLETIN

No: LA-419-002
Issue: 1
Date: 10 Nov 2005

CIRCULATE: TO	Service Mgr X	Warranty X	Workshop X	Body Shop X	Parts X
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SECTION: 419-08

KIT Accessory Phone Module Fault

AFFECTED VEHICLE RANGE:

Land Rover LR3 (LA)

VIN: Equipped with KIT Phone VUB501151

CONDITION SUMMARY:

A customer may report a concern that when the ignition is switched on or off, the navigation system voice announces 'sorry' or 'command not recognized'.

Cause: This is a phone system component software error.

Action: If a customer complains of the above voice response symptoms, refer to the Repair Procedure section in this bulletin and replace the telephone module.



NOTE: The renewal of the installed module with XVD500021 may also correct the following faults:

- The present call terminates when another call attempts to connect (call waiting).
- The phone will not stay muted when a call is ended. This situation requires an ignition cycle to change the mute status.
- The red button does not cancel an unanswered call.

PARTS:

XVD500021.....Accessory phone module Qty 1

WARRANTY:



NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time.

DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

<i>Description</i>	<i>SRO</i>	<i>Time (Hours)</i>	<i>Condition Code</i>	<i>Causal Part</i>
Replace phone module	86.53.89/31	0.10	42	XVD500020

Normal warranty policy and procedures apply.

NOTE: The information in Technical Information bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers."

If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether the bulletin applies to a specific vehicle.



REPAIR PROCEDURE

INSTALL REPLACEMENT ACCESSORY PHONE MODULE

1. Release center floor console upholstery for access.
2. Release the cellular telephone module from the Velcro® retaining strips.
3. Remove the cellular telephone module from behind the floor console. (Figure 1)
4. Disconnect the cellular telephone module electrical connector. (Arrowed in Figure 1)
5. Remove the cellular telephone module.
6. Attach Velcro® strips to the new cellular telephone module (XVD500021).
7. Position the cellular telephone module behind the floor console and attach to the Velcro® retaining strips.
8. Install center floor console upholstery.

