

Customer Assistance Report



General Details

Breakdown No. V727PE221
Patrol 2602
Reg No. US06PAS
Mileage 140132

Time Called 14:45 27/07/2018
Time Complete 16:46 27/07/2018
Email davebeardwell1989@gmail.com

Location Details

Breakdown Location
MANOR LANE LEE LONDON [SE12] LEWISHAM

Cross Street
HOLME LACEY ROAD

Comments Suspected Diagnosis - Verify all diagnosis with your preferred repairer prior to any work being completed or ordering any parts

Diagnostic Codes

RAC DIAGNOSTIC SYSTEM

System Type: ENGINE SYSTEM TEST/VALUES

Name: 276DT - TDV6 HSE - 2.7L - 140 (190)

DTC: P140A, Exhaust gas recirculation sensor C

DTC: P0405, Exhaust Gas Recirculation Sensor A Circuit Low

DTC: P0578, Cruise Control Multi-Function Input A Circuit Stuck

DTC: P0196, Engine Oil Temperature Sensor Circuit Range/Performance

DTC: P062E, Fuel injector driver circuit performance bank 2

System Type: GEARBOX

Name: GEARBOX - DIAGNOSE

DTC: U2023, Fault Received From External Node

System Type: GEARBOX

Name: TRANSFER CASE - DIAGNOSE

DTC: P0562, System Voltage Low

System Type: PARKING BRAKE

Name: PBM - PARKING BRAKE CONTROL MODULE

DTC: U0100, Lost communication with ECM/PCM "A"

System Type: BRAKES

Name: ANTI-LOCK BRAKING SYSTEM - BOSCH

DTC: U0401, Invalid data received from engine control module/powertrain control module

System Type: SUSPENSION

Name: RLM - RIDE LEVEL CONTROL MODULE

DTC: U0416,Invalid data received from vehicle dynamics control module

System Type: AIRBAG ELECTRONICS (SRS)

Name: AIRBAG - DIAGNOSE

DTC: U0073,Control Module Communication Bus Off

System Type: TELEPHONE

Name: TEL - CELLULAR TELEPHONE CONTROL

DTC: U0029,Vehicle Communication Bus "A" Performance

System Type: AUXILIARY HEATING

Name: AHCM - AUXILIARY HEATER CONTROL MODULE

DTC: B1D29,No start, even after restart attempt

DTC: B1D34,Heater in lock out mode

DTC: U1A44,Fuel level

System Type: CENTRAL ELECTRONIC UNIT

Name: ATCM - TERRAIN CONTROL MODULE

DTC: U0401,Invalid data received from engine control module/powertrain control module

DTC: U0402,Invalid signal from TCM (Transmission control module)

DTC: U0416,Invalid data received from vehicle dynamics control module

DTC: U0421,Invalid data received from ride level control module

System Type: CENTRAL ELECTRONIC UNIT

Name: BODY - DIAGNOSE

DTC: B1B70,Local interconnection network bus circuit 2

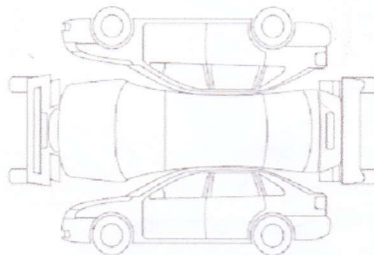
DTC: B1C13,Driver up/down mirror motor feedback circuit

DTC: B1C14,Driver left/right mirror motor feedback circuit

DTC: B1C45,Front Wiper park switch

Condition

Marked condition of vehicle



Scratch
Missing
Broken
Dent

By signing this form, I acknowledge that:-

- I have read and understood the instructions on this form
- All effects removed from the vehicle have been returned to me or refitted
- The diagnosis given by the RAC Patrol requires confirmation by a qualified technician in a workshop environment prior to any further work or parts replacement is considered.
- The vehicle condition stated above is a true record of its condition at the time of the signature below.
- If the RAC have provided a repair solution and I have chosen to make my own arrangements to resolve a battery fault, I understand that following a breakdown arising from the original fault where the battery has not been properly repaired or replaced, the RAC, acting reasonably, may:
 - i) decline service and/or attendance in accordance with the Terms & Conditions of my Membership; or
 - ii) an attendance surcharge may be payable if I require attendance



Customer



3rd Party